

## Good Faith Estimate (GFE)

HPL has one main focus: providing you with outstanding diagnostic care. Whether you are having a routine procedure or a complicated surgery, our team of pathologists is committed to helping your physician or surgeon with the best possible diagnostic testing for the best possible prognosis – both outcome and experience.

It's normal for you to be nervous prior to a procedure, but you shouldn't have to be worried about surprises after your procedure when you start receiving bills for the care you were provided.

***For patients who are uninsured, or who are choosing not to file a claim with their insurance for a particular procedure, we highly suggest that you contact your surgeon or facility where you are having your procedure. They are required to provide you a quote for the total cost of your procedure, including the cost of our professional pathology fees.***

If you would like an estimate for your professional pathology fees, please send an email to: [GFE@hpllab.com](mailto:GFE@hpllab.com). In order for us to provide an estimate, **we need specific information about the medical service you will be receiving.**

Please send the following information:

- Date of procedure
- Diagnosis for procedure – you will need to provide the ICD diagnosis code(s) that supports the medical service you are seeking, which can be obtained from your surgeon or facility.
- Description of services – you will need to provide the CPT procedure code(s) for the medical service you are seeking, which can be obtained from your surgeon or facility.
- Length of procedure – you will need to provide the scheduled operating time (OR Time) for the medical service you are seeking, which can be obtained from your surgeon or facility.
- Surgeon – name and title of the surgeon who will be performing your medical service.
- Facility – name and physical address (including zip code) of the hospital/surgery center location where you will be receiving medical services.

Once you have the information listed above, please send an email to: [GFE@hpllab.com](mailto:GFE@hpllab.com). Office hours are 9 a.m. to 4 p.m. HST Monday to Friday, and we will work as quickly as possible to respond to you.